UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF TEXAS HOUSTON DIVISION

Linda Dade, : Civil Action No.: 4:16-cv-1878

Plaintiff,

v. : COMPLAINT : JURY

Hillcrest, Davidson, and Associates LLC,

Defendant.

For this Complaint, Plaintiff, Linda Dade, by undersigned counsel, states as follows:

JURISDICTION

- 1. This action arises out of Defendant's repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, *et seq.* (the "FDCPA").
- 2. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that Defendant transacts business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

PARTIES

- 3. Plaintiff, Linda Dade ("Plaintiff"), is an adult individual residing in Houston, Texas, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3).
- 4. Defendant, Hillcrest, Davidson, and Associates LLC ("HDA"), is a Texas business entity with an address of 715 North Glenville Drive, Suite 450, Richardson, Texas 75081, operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6).

ALLEGATIONS APPLICABLE TO ALL COUNTS

A. The Debt

- 5. Plaintiff allegedly incurred a financial obligation (the "Debt") to Hughes Communications (the "Creditor").
- 6. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes, which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 7. The Debt was purchased, assigned or transferred to HDA for collection, or HDA was employed by the Creditor to collect the Debt.
- 8. Defendant attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

B. <u>HDA Engages in Harassment and Abusive Tactics</u>

- 9. On or about July 27, 2015, HDA contacted Plaintiff in an attempt to collect the Debt.
- 10. Plaintiff explained to HDA that she was unable to pay the Debt at that time due to financial hardship.
- 11. HDA's collector, "Dave", responded by condescendingly asking Plaintiff if it was her mother who taught her not to pay her bills.

<u>COUNT I</u> VIOLATIONS OF THE FDCPA 15 U.S.C. § 1692, et seq.

12. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.

- 13. Defendant's conduct violated 15 U.S.C. § 1692d in that Defendant engaged in behavior the natural consequence of which was to harass, oppress, or abuse Plaintiff in connection with collection of the Debt.
- 14. Defendant's conduct violated 15 U.S.C. § 1692d(2) in that Defendant used abusive language when speaking with Plaintiff.
- 15. Defendant's conduct violated 15 U.S.C. § 1692f in that Defendant used unfair and unconscionable means to collect the Debt.
- 16. The foregoing acts and omissions of Defendant constitute numerous and multiple violations of the FDCPA.
 - 17. Plaintiff is entitled to damages as a result of Defendant's violations.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays that judgment be entered against Defendant:

- 1. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1);
- 2. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A);
- Costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C.
 § 1692k(a)(3);
- 4. Punitive damages; and
- 5. Such other and further relief as may be just and proper.

TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: June 28, 2016

Respectfully submitted,

By: /s/ Jenny DeFrancisco

Jenny DeFrancisco, Esq. CT Bar No.: 432383 LEMBERG LAW, LLC A Connecticut Law Firm 43 Danbury Road Wilton, CT 06897

Telephone: (203) 653-2250 Facsimile: (203) 653-3424